



**MOTOR INDUSTRY OMBUDSMAN
OF SOUTH AFRICA**

FOUNDER MEMBER OF THE OMBUDSMAN ASSOCIATION OF SOUTH AFRICA NPC
2001/004871/08

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COMPLIANCE

Dear Sir/Madam

I, as the Ombudsman and custodian of the Automotive Industry Code of Conduct (Code), would like to thank you for complying with the Consumer Protection Act No. 68 of 2008 (CPA) and the Code by paying your annual contribution to the office of the Motor Industry Ombudsman of South Africa (MIOSA). In doing so you have shown your commitment to customer care.

Please place the attached sticker in a visible window so that your customers can see that you are compliant with the law, as well as offer the details of this office, should a dispute arise.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J.H.L. van Vreden'. The signature is written in a cursive, flowing style.

J.H.L. van Vreden
Motor Industry Ombudsman of South Africa